

Organization

**KENYA POWER
OF LIGHTENING
COMPANY
LIMITED**

INDUSTRY

Government

Location

Nairobi Kenya

ABOUT COSEKE

COSEKE Limited is the premier Document Management Solutions company in the East Africa region with offices in Kenya, Uganda, Tanzania and Rwanda. The firm was founded in 1990, in Tanzania and has a dedicated, highly skilled team of staff in various capacities of ICT. COSEKE is your one-stop shop for all your Business Process Management solutions. At COSEKE "Quality Means No Compromise" in our everyday engagement with our clientele and suppliers.

www.coseke.com

CASE STUDY

KPLC was in need of a solution that would store all the hard & soft copy documents running into the millions and continuously growing. The proposed solution was to also have all feature and functionalities of records management. The solution provider was to also integrate the system with the existing ERP - SAP, and Oracle applications. The software supplied was to run on a UNIX platform. They intended to pilot the system with 100 user licenses after which, they would grow this to over 2,000 concurrent user licenses. The 2nd phase of the project was to be the scanning and indexing into the system, the existing. Coseke emerged top on technical scores with Case 360 software due to richness in systems functionality, beating international competition and thus was awarded the tender. Coseke teams moved in and began to perform a feasibility study so as to capture all the relevant information in relation to an electronic document management system. This was the feasibility study phase. This included document types, index fields, document quantities, workflow process, users to be trained and generally the customer's expectations of the system. This was summarized and submitted as a Feasibility report. Our engineer then went through the process of collecting all business processes for purposes of developing the workflows in the system.

During this time, KPLC project team was mandated to visit 3 off our local sites and 3 international sites who are heavy users of Case 360. The visited our local sites after which we sent them the USA for 3 more sites. After this, they were convinced that Case 360 would give them what it is they were looking for from a DMS system.