

## COMPANY



Republic of Uganda

Ministry of Public Service

## INDUSTRY

Government

Location

Kampala Uganda

Project

Supply, Installation and maintenance of Electronic Document system(Case 360) scanners, printers and servers

## CASE STUDY

Government of Uganda (GoU) is implementing a Public Service Reform Programme (PSRP) aimed at improving the efficiency and effectiveness of the Public Service. Critical to this program was the introduction of an Integration Personnel and Payroll System (IPPS), which is a human resource management information system that is being used by Ministries/Departments/Agencies and Local Government to undertake human resource management activities from recruitment to separation including pension and payroll processing.

In the implementation of the IPPS, the Ministry of Public Service introduced conversion of physical paper Human Resource Management records into the electronic format by implementing the *Electronic Document Management System (EDMS)*. The EDMS was supplied and installed by **COSEKE Uganda Limited** by deploying state of art technology using Case 360 EDMS application based on centralized client server model. The implementation of the EDMS was done in 30 sites Namely: Judicial Service commission, Ministry of public service, Ministry of health, Ministry of defense, Ministry of water, Office of the prime minister, Education Service commission, Ministry of Lands, Ministry of education and sports, Ministry of Tourism, Mbale Local Government, Soroti local Government, Jinja Local Government, Bushenyi Local Government, Lira local Government, Mulago Hospital to mention but a few.

## ABOUT COSEKE

*COSEKE Limited is the premier Document Management Solutions company in the East Africa region with offices in Kenya, Uganda, Tanzania and Rwanda. The firm was founded in 1990, in Tanzania and has a dedicated, highly skilled team of staff in various capacities of ICT. COSEKE is your one-stop shop for all your Business Process Management solutions. At COSEKE "Quality Means No Compromise" in our everyday engagement with our clientele and suppliers.*

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### Activities involved

- Supply and installation of Hardware and Software-Application Case 360
- Scanning Human Resource Management Records in to Electronic Format.
- Indexing the records in to the Case 360 EDMS application
- Users Training on the usage of the system
- Maintenance and support of the EDMS system.
- Technical support and maintenance of hardware which included;

Kodak Document Scanners, Application and Database Snap Servers, Ultra Density Optical (UDO) Drive, Ultra Density Optical (UDO) Media, HP Monitor Tft".

### Benefits

With the installation of the EDMS on the IPPS project, Ministry of public Service has been able to centralize and manage the payroll of all public servants. This has enabled her identify and eliminate ghost workers and duplication of Names in the payroll hence save Government money and serve the civil servants efficiently and effectively.