

Organization

BANK of Africa

INDUSTRY

**Financial
Services**

Location

Nairobi Kenya

ABOUT COSEKE

COSEKE Limited is the premier Document Management Solutions company in the East Africa region with offices in Kenya, Uganda, Tanzania and Rwanda. The firm was founded in 1990, in Tanzania and has a dedicated, highly skilled team of staff in various capacities of ICT. COSEKE is your one-stop shop for all your Business Process Management solutions. At COSEKE "Quality Means No Compromise" in our everyday engagement with our clientele and suppliers.

www.coseke.com

CASE STUDY

Bank of Africa was in search of a vendor who could solve their document management problem and implement a (one) workflow solution in the bank starting from the key department Legal. They also wanted a solution that can be rolled out to their other branches seamlessly. This involved also the digitization of all its existing back log and in phases. Coseke bided successfully for the, supply of the system. To begin with, the major task was to collect data and business processes from the legal department so as to map out the work flows. This took a period of up to one month, which also included the mapping out of the one business process for the account opening department.

On completion Coseke installed a DMS & workflow system including supplying 10 Kodak scanners for continuation of the scanning process. To date Coseke has been able to roll out the system to their accounts opening department. This department has over 20 million records that shall be supported into this system.

