CASE STUDY

Judicial Service Commission leverages M-files, for Judicial Officers' records Management.

Judicial Service Commission is an independent agency of the state established under the Constitution of the Republic of Uganda. It is a specialized appointing Commission enjoying broad oversight functions in relation to services delivered to the people by the Judiciary.

Judicial Service Commission appoints Judicial officers and manages large volumes of Judicial personnel' files (including current, deceased and retired). From analytical reports and ground study carried out prior to project implementation, the commission has hundreds of thousands of files that must be properly managed in order to manage internal processes.

JSC came to the realization that managing Officer's personnel files (files) via folders and physical selves in a decentralized location was not meeting its needs and requirements. Documents could not be quickly found by its staff, and in some instances, not at all. When documents were located, they were often misfiled, which led to quality control issues and challenges.

Realizing that the organization needed a more effective solution to address the myriad of document management issues and challenges it was experiencing, JSC contracted **COSEKE UGANDA LTD** to scan its personnel files, supply a scanner for continuity and install a document management system. **COSEKE UGANDA LIMITED** was able to deploy **M-Files** enterprise information management solution, scan, index all the personnel files and supply a Scan Station 520 scanner for continuity.

Since implementing document management solution (M-Files) by COSEKE UGANDA, JSC employees can now quickly and easily locate the information they need. "Now that all of our documents reside in a centralized location and we access them using the M-Files system, we've experienced an increase in productivity among our staff members. Our staff no longer use file folders for storing personnel files of Judicial officers. "said the personnel officer

COSEKE

The Content Specialists

M-Files document management system has dramatically helped us reduce on our storage costs since we scan all new documents with a Kodak Scanner supplied by Coseke Uganda.

Why Coseke Uganda choose Mfiles?

Windows integration

M-Files is deeply integrated with Windows and is the only document management solution that has a Windows Explorer user interface that is instantly familiar to anyone who uses Windows.

Application integration

M-Files' integrates seamlessly with all Windows applications by virtue of its deeply integrated architecture. This means any application, including Office apps, CAD, accounting and inventory solutions, etc., transparently access M-Files data vaults with standard File commands such as Open, Save, Save as, etc.

Reliability and Performance

M-Files is the only system to offer a "virtual-local" drive that bridges the gap between centralized data storage and local compute resources. With M-Files users work with all the performance and reliability provided by their local computer and hard drive, while M-Files' unique caching mechanism transparently synchronizes with the central data vault. Unlike other systems that use mapped network drives to store data, M-Files always delivers fast "local" performance and reliability, even when the network or server is slow or unavailable due to a crash, periods of high loads or network traffic, or when travelling or working from home. As soon as the connection is re-established, M-Files automatically synchronize with the server.

COSEKE

The Content Specialists